



Tech for Good

Grievance Redressal System Application

Mobile Innovation Grievance Redressal System

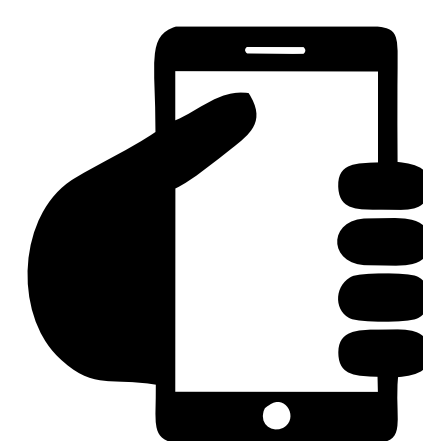
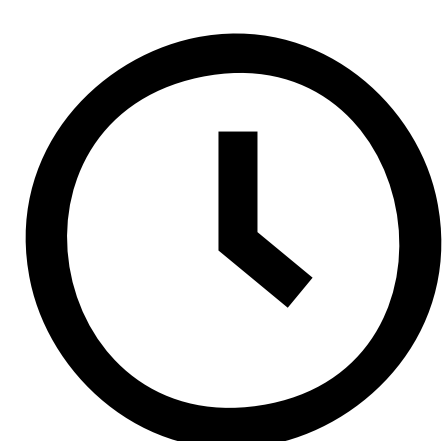
An application which citizen can use to lodge their complaint/feedback on various municipal services.

Application and the associated back end system are designed to automatically issue a ticket & route the complaint to appropriate department and there is a back end reporting system for the department to keep a track on action taken.



Cost
Effective
& Scalable
Solution

Implemented accross India

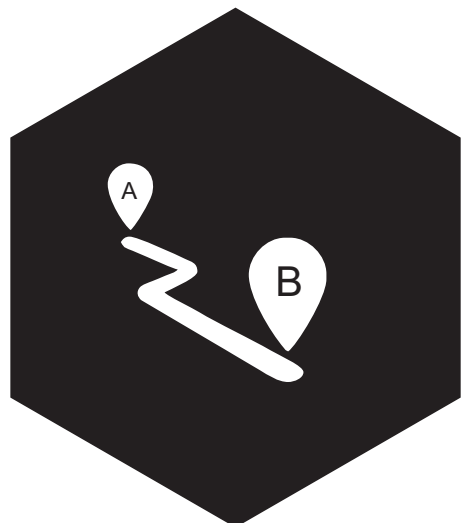


Features of the Application



Complain Integration

Citizen complaint integrated with the govt. system



Complain Auto - Routing

Auto-routing of complaint to senior authority if no action has been taken in specified time



Track Status

Tracking of complaint status by citizen



Grievance Redressal System Application

An End to End Solution for Managing Public Grievance

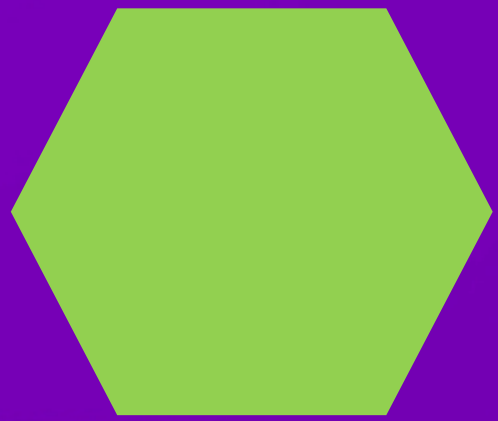


**Grievance
Redressal System**

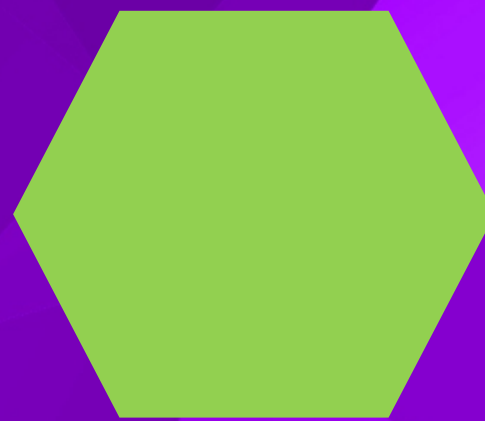
Recommended for

Grievance Redressal System Application

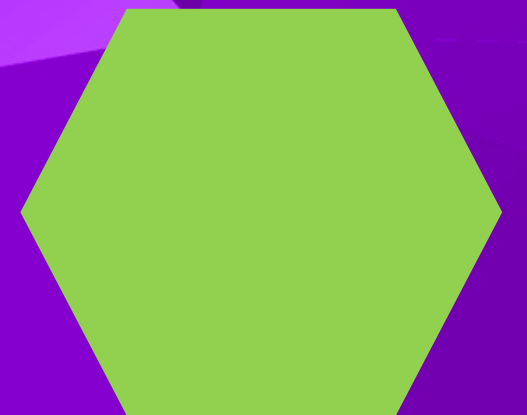
Check out more of our **Solutions**



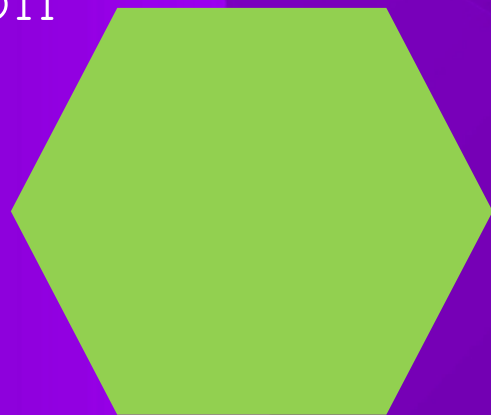
Smart City Process
Monitoring Solution



Smart
Municipal
Government
Solution



Smart Health
Solution



Smart Citizen
Engagement
Solution



Smart Field Force
Management Solution

About Us



We use Technology to create citizen centric solutions aimed to transform governance Our aim is to provide Innovative solutions for turning Digital Divide into Digital Dividend

252H Kailash Plaza , Sant Nagar, East Of Kailash New Delhi-110065, India.

+91-11-47521741

info@mobilepedia.in

www.mobilepedia.in